**Key phrases and Acronyms**

As someone who has been in the technology field for quite some time now, it is easy to get wrapped up in the jargon. It causes frustration and creates a gap in a conversation when we try to talk to one another. I promise, we aren’t out to confuse you, it is just our lingo. Here is a short list of acronyms to help you get started!

HDD – Hard Disk Drive (hard drive)

OS – Operating System

RAM – Random Access Memory (memory)

CPU – Central Processing Unit (processor)

MOBO – Motherboard

PSU – Power Supply Unit

GPU – Graphical Processing Unit (graphics card)

ODD – Optical Disk Drive (cd/dvd/blu-ray drive)

SSD – Solid State Drive

Tower – computer case (several different versions…mini, mid, full, etc)

BSOD – Blue Screen of Death (blue screen with error codes)

KSOD – Kill Screen of Death (similar to BSOD but typically just a black screen)