**Common computer problems and symptoms**

Obviously, there are an unlimited number of things that can go wrong with computers. Some are simple enough to be corrected by a can of compressed air and some choice words. Others are not so simple. Whatever your issue may be, here is a standard list that may help you out. As always, try to remember as much as you can and any error messages when describing issues to your IT personnel.

Damaged or Corrupt HDD

* Slow boot times
* Sluggish operation (taking a long time to load programs)
* Computer will not load data (pictures, music, etc.)
* Error messages or BSOD when powering on
* Audible “whirring” noise when accessing data
* Clicking or buzzing coming from the HDD

Damaged or Corrupt OS

* Awkward boot behaviors (icons on desktop missing, extended boot times, etc.)
* Not loading OS
* Key functions in OS not working (start menu, task bar, programs, etc.)
* Error messages or BSOD

Viruses or Malware

* Web page redirects
* Web page popups
* Program popups

Overheating

* Typically from dust clogging fans and heatsink over CPU or GPU

Processor Damage

* Computer turns off immediately after being powered on
* Beep codes while computer powers on
* Computer BSOD’s and shuts down shortly after beginning use
* Computer will not power on at all

Motherboard Damage

* Computer turns off immediately after being powered on
* Beep codes while computer powers on
* Computer BSOD’s and shuts down shortly after beginning use
* Computer will not power on at all

Memory Failure

* Computer turns off immediately after being powered on
* Beep codes while computer powers on
* Computer BSOD’s and shuts down shortly after beginning use
* Computer will not power on at all

Power Supply Failure

* Computer turns off immediately after being powered on
* Computer will not power on at all